

## PERSONAL INFORMATION



## Mentor Gashi

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Sex Male | Date of birth 06/07/1988 | Nationality Kosovar

## WORK EXPERIENCE

2007–Present

**Web Developer**

Freelancer, Prizren (Kosovo)

Time after time I get small projects on which I participate completing these tasks:

- frontend tweaks
- backend tweaks
- api development
- design fixes, image correction
- linux server configuration
- social api integration

I strive to pick some short-done and interesting challenges which would give me a different perspective on how to solve certain problems using php and other web technologies. Literally I've been involved in hundreds of small projects.

2007–Present

**Hosting Reseller**

HostingSHQIP, Prizren (Kosovo)

Besides my daily routines I've established a small local hosting reselling company, I accept orders in business days and respond to support issues during weekend, my duties:

- build a site to resell hosting
- establish a CRM (Whmcs) with the hosting company
- develop HostNine api driver to interact with CRM
- develop Domain companies api driver to interact with CRM

Involvement in hosting industry and management gave me a brighter vision to better understand how web application networking is done, and later on I was more and more curious how things are done in background. I am more than pleased to have some deeper experience on how to manage emails, domains, databases, files and scripts.

2014–2016

**Software engineer**

Elite call, Fushe Kosove (Kosovo)

At this company I had the chance to work with 50+ staff. Daily basis I was developing a CRM and

implementing features based on the company needs which included hour tracking and calculations of rewards for the salaries. The company was outsourcing the call center force for a few swiss companies. After a stable version of CRM I was developing a Web app for the swiss companies where they could login and buy contacts.

My duties:

- develop a web app for company internal CRM
- develop a web app for swiss companies as a marketplace
- develop api in-between to interact with CMS and marketplace
- develop a few small android apps to get a dashboard on TV of the office
- develop several scripts with different logarithms to scrap contacts from internet

During these 2 years I've witnessed and learnt how a webapp impacts staff members plus learnt good and bad practices of basic UI/UX.

## 2015–Present CTO / Software engineer

AlbiSmart, Prishtinë (Kosovo)

With the growth of the ISP community/businesses in Kosovo there was a need for a billing and maintaining software. After a few requests with a colleague we founded the so called AlbiSmart and built a SaaS to offer the software for wide use 60+ and counting nowadays ISP's located 10+ countries.

My duties:

- Design database and models
- Develop the SaaS platform using Laravel and VueJS
- Configure the Linux server and Domain api for company access
- Develop the client-server API which is installed on clients major locations where they operate
- Develop API for Conax CAS
- Develop API for Stalker CAS
- Develop API for fiber CAS (smartolt.com)

## 2012–2014 Web developer

vuzzu.net, Prishtinë (Kosovo)

After sorting out hundreds of sites on freelance projects, I was trying to accomplish some serious project and started developing a theme with a designer colleague.

My duties:

- Developing the front-end of theme using html,css, js+ libraries
- Developing the backend with PHP and Wordpress API
- Marketing the theme on themeforest and launching a few online campaigns
- Customer support with zendesk and emails

## EDUCATION AND TRAINING

### 2003–2007 Information Technology

Gani Çavdërbasha, Prizren (Kosovo)

EQF level 3

The high school years are the ones I was introduced to programming languages, algorithms and web development technologies.

2007–2010 **Bachelors of Science in Computer Science & Engineering**  
 Universiteti i Prizrenit, Prizren (Kosovo)

EQF level 6

PERSONAL SKILLS

Mother tongue(s) Albanian

Other language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	C1	C1	C1	C1	C1
Turkish	B2	B2	B2	B2	B2

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user  
 Common European Framework of Reference for Languages

Communication skills

During my education and professional years I've met a lot of people, written thousands of emails and got through a lot of challenges of which I believe have advanced my communication skills in a better way. In any discussion or debate to I strive to understand how the other person thinks and try to break down every aspect of the discussion and then build the big picture based on any parties vision. I have a silent and calm nature therefore mostly I am patient to see the outcome of interactions and try to fix or improve situations based in the nature and the need of the terms.

Organisational / managerial skills

In several years I tried to manage small number of teams by standing on same ambience and workspace. The maximum number of people I could co-operate in daily bases is 5 or this is the maximum that the market could afford. Relating to team members visions and connecting them to the real purpose of the company's aim is really tough but not impossible. I believe that I can adapt a team and be a steady team player and maybe lead them to interesting challenge victories.